



## WARRANTY & REPAIRS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty by Mirandalyn Pty Ltd ('Northside Shutters & Blinds') is designed to ensure a thoroughly satisfying experience when selecting, purchasing and living with your products.

Northside Shutters warrants to the original purchaser that products supplied by Northside Shutters & Blinds will be free from defects in materials and workmanship, material breakdown and fabric delamination for the period listed below from the date of installation.

Polymer Shutters	10 Year Paint/20 Year Structural
Timber Shutters	2 Year Paint/5 Year Structural
Aluminium Shutters	10 Year Paint/20 Year Structural
Internal Blinds	2 Year Fabric/5 Year Mechanism
External Awnings & Blinds	5 Year Fabric/ 7 Year Mechanism

Subject to the terms of this warranty, Northside Shutters & Blinds will in its sole discretion repair or replace the product, or any component of the product, at its original place of installation. Northside Shutters & Blinds will bear the cost of repairs or providing a replacement product. The original purchaser is to bear the cost of any removal and reinstallation of a product.

This Warranty does not cover any conditions caused by:

- Normal wear and tear.
- Abuse, neglect, alterations, accidents or misuse.
- Failure to properly clean, maintain or care for the product as directed by Northside Shutters.
- Warpage through exposure to high humidity (e.g. kitchens or bathrooms) or natural variations in grain, colour or texture for timber venetian blinds and other timber products.
- Commercial products or products used for commercial applications.